



Warranty & Technical Support Request Form

Please return to service@eliteproav.com

**PLEASE NOTE THIS IS NOT A CREDIT REQUEST OR EXCHANGE FORM. THIS FORM IS FOR WARRANTY SERVICE ONLY.
PLEASE CONTACT YOUR POINT OF SALE FOR RETURN FOR CREDIT OR EXCHANGE INSTRUCTIONS.**

1. Please Completely fill out this form (include Model# and Serial #)
2. Failure to provide this information will result in a denied warranty claim.
3. Please attach a copy of proof of purchase (Form will not submit if proof of purchase is not attached)

* Fields are mandatory

Company Name _____
First Name* _____ Last Name* _____
Phone (Home)* _____ Phone (Work) _____
Phone (Cell) _____ Fax _____
Email* _____

Location

Contact Address* _____
City* _____ State/Province* _____
Postal Code* _____ Country _____

Purchase Information

Date Of Purchase* _____ Where did you purchase?
(company name)* _____
Dealer Phone _____ Invoice # _____
Model #* (Located on sticker at screen case end cap or packaging box) _____
Serial #* (Located on sticker at screen case end cap or packaging box) _____
Version # (☐ 2.0 ☐ 1.4-1 ☐ 1.4 ☐ 1.3 ☐ 1.2 ☐ Other) _____

Ship to Address* _____
City* _____ State/Province* _____
Postal Code* _____ Country _____

Tell us about the projector that you are using with the screens

Projector Make* _____ Projector Model* _____

Problems

Problem* (☐ No Power ☐ Missing Part ☐ Screen Material ☐ Product Function Problem ☐ Shipping Damage ☐ Other)

Did you use an allen key to adjust the screen's drop and rise limits? (For motorized screens only) * : ☐ Yes ☐ No

Description of the Problem / Question*

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